

České Budějovice, 29th April 2021

I would like to thank the real estate agency Atkinson & Partners for their wonderful cooperation when we were in the process of buying our family house. Hadn't Ms Němcová and Ms Sztásóvá been so obliging and helpful, we would never be living in our dream house now.

Although from the beginning we had many complications with the mortgage and a series of untypical requests, we were always treated with the utmost patience. It was probably the first time ever that during the viewing I did not feel pressurised to make an immediate decision and pay the reservation fee so that the house wouldn't be passed onto another potential buyer. Although it was a very desirable house, we had enough time to arrange the finances and think about all the possibilities. It was taken for granted that buying a house was a big life decision for an ordinary family like ours, and we were treated with much sensitivity. Even despite the difficulties that came from our side throughout the process, I had the feeling that both ladies pulled together with us and did more to help us than it was their duty. At the same time I would like to highlight the amazing communication, time flexibility, professionalism and especially the human approach. We have a tiny baby, and simply the fact that Ms Němcová was willing to visit us at home whenever it was necessary, was a great help to us.

We were lucky that Atkinson & Partners was entrusted to sell the house because it is mainly thanks to them that we fulfilled our dream to live in our own house.

Kateřina Mařková